

You've got the power - we've got your back!

Discover our Total Responsibility Plan for your Energy Storage System (ESS)



The power is yours

As you know, clean and sustainable energy is on the rise. And rightfully so! At Atlas Copco, we are dedicated to sustainability – for years, we’ve invested in solutions to manage energy storage.

Our Energy Storage Systems (ESS) are versatile, durable, and used worldwide. Our Energy Storage Systems (ESS) are risk-free systems – with components carefully chosen from the start – supporting a variety of applications and configurations. So, you’ll keep your electrical processes up and running without the risk of failure, safety hazards, or unexpected downtime.

Due to its complexity and advanced technology, professional support is required to keep your Energy Storage Systems (ESS) performing at peak efficiency. That’s why our role extends far beyond manufacturing. Our expert services maintain the performance – and extend the lifespan – of our machines!

The responsibility is ours!

We like to think ahead. To maintain peak performance and guarantee the efficient use of your Energy Storage Systems (ESS), we’ve created the Total Responsibility Plan. For a specified period, our team of technical and data experts takes care of your entire system – helping prevent, as well as diagnose and fix, any issues that may arise. This minimizes downtime and ensures optimal operation under all conditions.

Our Total Responsibility Plan is the ultimate solution for complete Energy Storage Systems (ESS) care!



We’ve got the whole package

Peace of mind up to 5 years

- Extended Warranty and repairs
- Complementary FleetLink Smart Box subscription

Care+

- Remote assistance
- Troubleshooting support
- Operator training
- Program update
- Hyper-Care support

Connected Services+

- Periodic Data Interpretation
- SOH determination & prediction
- Condition-based tips
- And much more

Battery New Life Support

- We help give your battery a second life

Why choose the Total Responsibility Plan?

Guaranteed peace of mind

We take total responsibility including extended warranty of the machine up to 5 years. As we take care of all necessary tasks and inspections, you can focus on managing your core business, optimizing your processes, and tracking your budget – with less administration and fewer highly skilled personnel.

Intelligent Connectivity at your fingertips

FleetLink is an intelligent telematics system – offering valuable insights into your unit or fleet, and enabling you to manage your Atlas Copco machine(s) remotely. FleetLink provides real-time monitoring, diagnostics, operational key performance indicators (such as charging and discharging rates, energy throughput, and efficiency), and the creation of custom operating schedules.

Higher uptime and lower Total Cost of Ownership

Determine the most economical operating strategies for your Energy Storage Systems (ESS): with accurate predictions of degradation, you'll stay within the operating budget and set the most profitable operating constraints. Moreover, you can assess the impact of changes to the operating strategy throughout the system's lifetime.

Preventive maintenance is also crucial for maintaining high uptime! We ensure maximum uptime by regularly checking usage data and inspecting the Energy Storage Systems (ESS). With connected services, our team of machine data experts alerts you immediately should any issue arise. So you can take prompt action and prevent damage and downtime.

Genuine parts

Our Energy Storage Systems (ESS) are designed and manufactured by our in-house experts, who know the components inside and out, including the **Genuine Smart Battery with dedicated firmware** and Energy Management System Intelligence developed by Atlas Copco. Genuine parts are specifically designed for our equipment. This is in contrast to non-genuine parts, which fit a variety of machines, and therefore may be inefficient or cause damage, increasing your Total Cost of Ownership. Using genuine parts ensures that your machine enjoys a longer lifespan and operates at the highest level of efficiency!

Connected Services+ to connect the dots

Connectivity and connected services also include reducing battery risk and increasing safety measures. In addition, these services determine a machine's health and predict when your battery will need maintenance or replacement. Moreover, different storage systems are compared and used to evaluate performance.



Total Responsibility Plan for your Energy Storage Systems (ESS)

Great energies comes with greater responsibilities.

Go mobile

Parts Online

User-friendly platform to find spare parts and catalogues for power equipment.

Shop Online

Fast, easy, and safe order processing 24/7.
www.atlascopco.com/parts-and-service

Power Technique Service

First-class service with a Total Responsibility Plan.

Power Connect

Empower yourself with machine information, anytime, anywhere.



Atlas Copco
Power Technique Service
www.atlascopco.com/parts-and-service